

# IT SERVICES

## IS YOUR COMPANY'S GROWTH ONE OF YOUR PRIORITIES?

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Whatever your business sector is, you are aware that an efficient and performing IT structure is at the heart of your success.

Whether it comes to prevention, network maintenance or computing equipment protection, busy managers quickly notice the huge number of tasks which makes IT staff management a significant investment. Given the constant evolution of technologies, continuously updating those IT skills further is an important challenge.

A growing number of small and medium-sized company owners rely on Egomedia to better focus on business development, while ensuring optimal performance of their IT service

Egomedia specializes in technical support services to businesses, and excels at implementing IT solutions. To those who want to plan the eventual autonomy of a future team of IT in business, Egomedia also offers on-site training services.

## SUPPORT PACKAGES, IT SERVICES.

### MANAGEMENT AND IT TECHNICAL SUPPORT

- IT Services on the field
- Support & IT Services by phone
- Technical Service & IT Service by Email
- IT Problem Solving within 24hrs guaranteed
- Emergency Service (2 hours)
- Installing Windows platform
- Installing and updating software
- IT Support
- Software and hardware project cost assessment
- Evaluation of a disaster (fire, theft and other)

### NETWORK AND IT SECURITY

- Maintenance of the park system
- Basic Security (Antivirus, Spyware, Trojan, Adware)
- Advanced Security (auditing, penetration testing, firewall)
- Monitoring work stations remotely
- Configuration and links computer systems and printers
- Remote Networking Security (VPN)
- Security against intrusions (Firewall)
- Improvement of the employees productivity
- Routing Management DHCP (CISCO - LINKSYS - DLINK)
- Blocking "URL" Internet links (Hotmail-Facebook-Contact Network)

### COMPUTER MANAGEMENT

- Recovering deleted computer data
- SHAREPOINT IT Technical Support
- Automated Data Backup
- Configuration and technical support of Web server (IIS 6.0)
- Management of Microsoft Windows Server 2000/2003/2008
- Folder structure and organization on file server
- Station/Server data synchronization
- Basic Security (Antivirus, Spyware, Trojan, Adware)
- Protection of media documents (CD / DVD / USB)
- Monitoring remote IT servers
- IT Technical Support on the server
- MICROSOFT EXCHANGE SERVER 2003/2007